



QUALITY POLICY

MANUFACTURE AND SALE OF ALUMINUM TUBES

SETE S.L. shows its commitment with the quality, understanding that this one does not base simply on the manufacture of good products, but it is aware that the provision of an excellent service is the only valid argument that contributes to the Customer satisfaction, which underpins the company.

The Quality Policy followed in **SETE S.L.** is based on the following principles:

- ✓ *Maintaining the Company's Registration according to UNE - EN - ISO 9001:2015, as recognition of the Quality System is implemented for our Customers.*
- ✓ *To achieve that Prevention standard prevails, with regard to the Correction of Possible Mistakes, implementing Quality Planning activities through a risk-based approach.*
- ✓ *To expire with the legal and normative requirements, as well as the commitments signed with clients and the rest of stakeholders.*
- ✓ *Establish plans to get the staff's integration in the Quality System, in a competitive way and consistent with the customer / market requirements.*
- ✓ *Looking for customer satisfaction*
- ✓ *Establish processes for continuous improvement.*
- ✓ *Establish and conduct a periodic monitoring of the Quality Objectives to achieve for the company.*
- ✓ *Comply with the Principles and Values of **SETE S.L.***

To be able to comply with all this **SETE S.L.** is committed to:

- ✓ *Enforce and comply with this Management Policy*
- ✓ *Track the implementation and continuous adaptation of the Quality System to the Organization's purpose, providing the resources necessary for their achievement*
- ✓ *Ensure that this policy is communicated internally and is available to all employees and interested parties.*

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